

# **Return Policy for ESL Technologies(DBA ESL Electronics)**

## **1. Items cannot be returned if any of the following criteria is met:**

- a. If the item price after Sale or Discount was under \$1.51.
- b. If the item price after Sale or Discount exceeds \$349.99.
- c. If the item was marked "AS-IS" or "Sold AS-IS".
- d. If the item purchased more than 30 days ago from date and time on customer receipt.
- e. If the customer cannot produce a receipt.
- f. If the item shows signs of misuses.
- g. If the item shows signs of being tampered with.
- h. If the item shows Signs of damage.

## **2. Computers, Laptops, Phones, Tablets, and Cameras, cannot be returned if they meet any of the following criteria:**

- a. If the Operating System has been changed or downgraded.
- b. If any change has been made to the physical item.
- c. If the item shows signs of misuse.
- d. If the item shows signs of damage.

## **3. Types of refunds**

### **a. Cash**

- i. Cash refunds will be given if the item is returned on the same day of purchase.
- ii. Cash refunds will be given if the item was mis-labeled or mis-advertised.
- iii. If the item does not work or operate correctly.

**b. Store Credit**

- i. Store Credit will be given if a refund does not meet the criteria for a cash refund.
- ii. Store credit will be given for the purchase price of the item before taxes.
- iii. Store Credit is good for 30 days after the date of return.

**4. ESL Technologies LLC (DBA ESL Electronics) and its employees reserve the right to deny any returns or refunds for any reason that is or is not listed above.**