



Repair Pickup Policy

After a repair has been completed, we(ESL Technologies LLC) will attempt to contact the customer a total of at least three times using the contact information that they provided. If the device has not been picked up within 10 days of the first attempt at contact, then the device is subject to a \$10.00 late pickup fee. If the device has not been picked up within 20 days of the first attempt at contact, then the device is subject to an additional \$15.00 late pickup fee.

If the device has not been picked up within 3 months of the first attempt at contact, then the device and it's data becomes the property of ESL Electronics LLC. Any balance still owed for the repair is still owed by the customer and may be sent to collections.