



Data Privacy Policy

All data contained on the customer's device belongs to the customer. Under no circumstances will we(ESL Technologies LLC) attempt to view your information during a repair, unless it is necessary to validate a successful data recovery.

If any information that we view to validate a successful data recovery is deemed to be illegal content. Then we will turn all devices and customer information that we possess over to the Local or Federal Authorities.

All storage devices collected from the customer that remain in our possession after the repair has been completed(ex: old hard drives, usb sticks, external drives, etc.), will remain in our possession for a period of three months. After this three month period, the storage device becomes the property of ESL Technologies LLC. At any time within the three month period the customer can retake possession of the storage device by requesting to take back the storage device and showing a valid form of identification.

If the customer has not retaken possession of the storage device after a period of 3 months, then we(ESL Technologies LLC), will wipe and reuse the storage device if it is still in good condition. If the storage device is not deemed to be in good condition then it will be destroyed and disposed of.